



VACANCY ANNOUNCEMENT

<u>Vacancy Announcement Number:</u>	14/GS/ICT/06
<u>Functional Title and Grade</u>	Telecommunications Assistant (GS-5)
<u>Department/Service</u>	Information and Communication Technology Section, UNAKRT
<u>Remuneration:</u>	Starting from US\$ 13,707 gross per annum depending on relevant background and experience.
<u>Type of Appointments:</u>	Fixed-Term Appointment
<u>Number of Positions:</u>	One
<u>Duration:</u>	The initial appointment is limited to one year only. Extension of the appointment is subject to extension of the mandate and/or the availability of the funds.
<u>Deadline for Applications</u>	20 April 2014

APPOINTMENT WILL BE MADE ON A LOCAL BASIS.
CANDIDATES UNDER SERIOUS CONSIDERATION WILL BE REQUESTED TO PASS A WRITTEN TEST AND
PARTICIPATE IN AN INTERVIEW

United Nations Core Values: Integrity, Professionalism, Respect for Diversity.
Candidates will be expected to move periodically to new functions throughout their careers
and are subject to the assignment by the Secretary-General to any of the activities or offices of the United Nations.

SUMMARY OF DUTIES:

UNAKRT represents the international side of the 'hybrid' court known as the Extraordinary Chambers in the Courts of Cambodia (ECCC). Under the terms of Agreement between the United Nations and the Royal Government of Cambodia, the Extraordinary Chambers will bring to trial senior leaders of Democratic Kampuchea and those who were most responsible for the crimes and serious violations of Cambodian penal law, international humanitarian law and custom, and international conventions recognized by Cambodia, that were committed during the period from 17 April 1975 to 6 January 1979.

This position is located in the Information and Communication Technology Section (ICTS) of UNAKRT Under the overall supervision of the Chief, ICTS, and the direct supervision of the IT Technical Officer, the incumbent will be responsible for the following duties:

- Install, operate and maintain equipment which may include private automated branch exchanges (PABX), hubs, routers, multi-layer and multi-service switches, gateways, servers, radio, satellite and video surveillance or communications systems.
- Assist in performing software distribution updates, scripting, testing and support.
- Install, configure, and maintain multi-protocol routers, multi-layer switches, Ethernet hubs and other LAN equipment.
- Perform maintenance, minor hardware repairs and desktop troubleshooting in conjunction with the Help Desk.
- Operate and maintain Intelsat Standard satellite earth-station equipment, inclusive of the antenna system, RF equipment, IF equipment, base-band equipment, network supervisory system, and test facilities.
- Monitor and test the daily electronic operations of ECCC/UNAKRT telecommunications, videoconference and satellite earth station equipment, including the quality of transmission facilities and affect corrections as required.
- Program hardware and software parameters of all IT/Communications equipment.
- Assist in large projects when services are to be provided in new locations such as analyzing user requests, preparing wiring layouts and wiring termination details, supervising and testing cable plants and equipment installed by vendors.
- Prepare engineering drawings such as schematic drawings, system layouts, terminations details, wiring



- diagrams, etc.
- Provide emergency communications capabilities in support of staff security, including providing a focal point for inter-agency emergency field security communications liaison.
- Perform other related duties as required.

During the interview, candidates will be asked to demonstrate that they possess the following competencies:

Professionalism: Knowledge of information technology and applications, including computer system networks. Good technical skills, ability to conduct network maintenance, provide server services and user support. Shows pride in work and in achievements; demonstrates professional competence and mastery of subject matter; is conscientious and efficient in meeting commitments, observing deadlines and achieving results; is motivated by professional rather than personal concerns; shows persistence when faced with difficult problems or challenges; remains calm in stressful situations. Commitment to implementing the goal of gender equality by ensuring the equal participation and full involvement of women and men in all aspects of work.

Client Orientation: Considers all those to whom services are provided to be “clients” and seeks to see things from clients’ point of view; establishes and maintains productive partnerships with clients by gaining their trust and respect; identifies clients’ needs and matches them to appropriate solutions; monitors ongoing developments inside and outside the clients’ environment to keep informed and anticipate problems; keeps clients informed of progress or setbacks in projects; meets timeline for delivery of products or services to client.

Teamwork: Works collaboratively with colleagues to achieve organizational goals; solicits input by genuinely valuing others’ ideas and expertise; is willing to learn from others; places team agenda before personal agenda; supports and acts in accordance with final group decision, even when such decisions may not entirely reflect own position; shares credit for team accomplishments and accepts joint responsibility for team shortcomings.

QUALIFICATIONS AND EXPERIENCE:

Experience: Five (5) years of experience in systems support and PABX systems. Sound experience in Windows 7, IIS, Microsoft Exchange, Active Directory Services, VOIP and telecom services. Must be familiar with network topologies, devices (hubs and bridges) and deployment and troubleshooting of voice and LAN.

Education: High school diploma or equivalent. Related study or current enrollment in Microsoft, Cisco or any other IT certifications is highly desirable. Consideration for up to 3 years equivalent work experience may be given for candidates in possession of a university degree.

Languages: English and French are the working languages of the United Nations Secretariat. For the post advertised, fluency in oral and written English is required. Knowledge of Khmer language is an advantage.

HOW TO APPLY:

Candidates are requested to complete the “Personal History Form” (P.11) available on the UNAKRT Website at http://www.unakrt-online.org/06_recruitment.htm, and submit it, in duplicate, mentioning the vacancy announcement number, to the Personnel Section, UNAKRT, to the following email address unakrt-jobs@un.org

Applications received after the deadline will not be accepted.

Due to the high volume of applications, no letters of acknowledgment will be sent. Only candidates under serious consideration will be contacted. Only short-listed candidates will be notified of the result of the competition.

The United Nations shall place no restrictions on the eligibility of men and women to participate in any capacity and under conditions of equality in its principal and subsidiary organs. (Charter of the United Nations-chapter 3, article 8).

This vacancy is open for Cambodia national only.

THE UNITED NATIONS IS A NON-SMOKING ENVIRONMENT

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